

MINUTES
MEETING OF THE BOARD OF DIRECTORS
OPERATIONS & SAFETY COMMITTEE
METROPOLITAN ATLANTA RAPID TRANSIT AUTHORITY

October 21, 2013

The Board of Directors Operations & Safety Committee met on October 21, 2013 at 10:01 a.m. in the Board Room on the 6th Floor of the MARTA Headquarters Building, 2424 Piedmont Road, Atlanta, Georgia.

Board Members Present

Harold Buckley, Sr.
Frederick L. Daniels, Jr.
Jim Durrett, *Chair*

MARTA officials in attendance were: General Manager/CEO Keith T. Parker, AICP; Chief Operating Officer Richard A. Krisak; Chief of Staff Rukiya S. Eaddy; Chief Administrative Officer Edward L. Johnson; Chief Financial Officer Gordon L. Hutchinson; AGMs Deborah Dawson, Wanda Dunham, Shyam Dunna (Interim), Rod Hembree (Acting), Jonnie Keith (Acting), Cheryl King; Ryland McClendon and Elizabeth O'Neill; Sr. Director Kevin Hurley; Directors Tom Beebe, Anton Bryant, Connie Krisak and Patrick Minnuci; Managers Yolanda King, Antoine Smith and Beverly Williams; Executive Manager to the Board Rebbie Ellisor-Taylor; Manager, Executive Office Administration Tyrene L. Huff; Sr. Executive Administrator Brenda L. Williams. Others in attendance Frederick Askew, Clint Bruner, David A. Curtis, Javier Figueroa, Abebe Girmay, Cassandra Harriman, Ann Jackson, Don Lawrence, Mark Lester, Carlton Merritt, Srinath Remala, Gerald Riley, Niqua Robinson, William (Bill) Thomas, Reginald Valentine, Steve Watkins.

Also in attendance Pam Alexander of LTK Engineering; Matt Pollack of MATC; Jim Brown of URS.

Consent Agenda

Mr. Durrett requested a motion to approve the following items on the Consent Agenda:

- a. Approval of the September 23, 2013 Operations and Safety Committee Meeting Minutes

- b. Resolution Authorizing the Award of a Contract for the Procurement and Disposal of Bus Batteries, CP B27930
- c. Resolution Authorizing the Procurement of Engine Fluid Analysis Services, CP B30149

On motion by Mr. Buckley seconded by Mr. Daniels, the Consent Agenda was unanimously approved by a vote of 3 to 0, with 3 members present.

Individual Agenda

Resolution to Accept the Contract for Project P19232, Design Build Solar Canopies at the Laredo Bus Maintenance Facility

Mr. Minnucci presented this resolution for Board of Directors' approval to accept the Contract for Project P19232, Design Build Solar Canopies at the Laredo Bus Maintenance Facility.

Mr. Daniels acknowledged that the DBE goal was 25% - MARTA achieved 35%. He added that the Authority should formally notify the public about these types of achievements.

Mr. Parker said MARTA sends notifications of DBE achievements to the Atlanta Business Chronicle and to those firms that are certified.

Mrs. Krisak said this project is one of MARTA's biggest success stories. It was completed within the projected timeline and on budget. Additionally, MARTA is seeing energy savings and what is not used is sold back to Georgia Power.

On motion by Mr. Buckley seconded by Mr. Daniels, the resolution was unanimously approved by a vote of 3 to 0, with 3 members present.

Briefing – Operation and Maintenance of the Atlanta Streetcar Project, RFP P26344

Mr. Krisak briefed the Committee on the Operations and Maintenance Contract that is being negotiated between MARTA and RATP Dev McDonald Transit (RDMT).

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- The Contract is to obtain services for the necessary staffing, processes, procedures, material and management needed to operate the Atlanta Streetcar in a safe, reliable and customer-first manner
- As the designated operator of the Tiger II funded Atlanta Streetcar Project, MARTA is responsible for the provision of Operations and Maintenance activities. These activities will be directed by the City of Atlanta (COA or "City") along with the Atlanta Downtown Improvement District and Downtown Atlanta Community Improvement District (collectively referred to herein as ADID), as to policy and service plan
- RDMT will work closely with COA, MARTA and ADID to operate and maintain the Atlanta Streetcar
 - Service standards and planning and policy decisions will be made by the COA and ADID
 - MARTA, in overseeing the Contractor, will be responsible for implementing those decisions.
- RDMT shall also be responsible for all operational activities of the Atlanta Streetcar service, as well as the maintenance of the entire Atlanta Streetcar fleet, systems and infrastructure as described in the Contract
- A source evaluation Committee, composed of MARTA, City of Atlanta and ADID representatives reviewed the three proposals received and deemed the proposal of RATP Dev McDonald Transit the most advantageous
- Currently the final terms of the contract are being negotiated by the Committee and it is MARTA's intent to bring a final Agreement to the Board of Directors at the November 4, 2013 Board meeting

Mr. Daniels asked what roles the representatives held on the Source Evaluation Committee.

Mr. Krisak said everyone had voting rights.

Mr. Durrett asked if City of Atlanta and ADID will go to governing bodies for approval.

Mr. Parker said the City approved the Intermodal Agreement.

Briefing – Office of Vertical Transportation – A Success Story

Mr. Beebe briefed the Committee on MARTA's Office of Vertical Transportation.

Timeline (past six years)

- 2008
 - Brake failure at Five Points Station
 - Negative Media
- 2009
 - Child Fell
 - Other high profile events
- 2010
 - ESI terminated
 - Schindler retained
 - Emergency Purchase Order
 - All escalators down
 - No Preventative Maintenance performed
 - Men off modernization projects
- 2011
 - Consultant hired
 - Problem Diagnosed
 - Reaching out
- 2012
 - Office of Vertical Transportation formed
 - Properly staffed
 - Inspectors QEI certified
 - T.E.A.M. (Together Everyone Achieves More)
- 2013
 - Tools to meet KPI
 - Trend Analysis
 - Deficiency Tracking

Methodology

- The Office of Vertical Transportation (OVT):
 - Recognized there were deep problems
 - Heeded the warnings
 - Recognized a new model was needed
- OVT also quickly recognized:

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- There was little to no team work
- There were no set processes or procedures for functions
- The office was 'reactive' in nature
- MARTA had an aging fleet in a harsh environment
- T.E.A.M. (Together Everyone Achieves More)
 - COO Krisak introduced the vision of of a three legged stool being only as strong as any one of its legs and they must work together
 - MARTA
 - Lerch Bates
 - Schindler

Procedures

- OVT reached out to MARTA's Quality Assurance (QA) Department
- Received Peer Review from the QA and Safety Department
- OVT now has 16 office procedures

Trend Analysis

- Each day the trouble calls for all MARTA OVT equipment are entered into the office's Trend Analysis tool
- Once entered, it automatically updates a daily, weekly and monthly scorecard

Aging Fleet

- Industry standard for life expectancy: 25 years
- Emphasis placed on Preventative Maintenance
- Sufficient inventory of key parts
- All units maintained with the strictest standards of safety
- If it is not safe, it is not in service
- All units are tested and meet required standards

Modernization: The Future

- Will be finished with Group 1 in November (33 escalators)
- We were able to complete 2 added units
- Lessons learned
- RFP to address remaining Fleet (including elevators)

Success: Improved Customer Service

- In the last three years MARTA has made significant progress in providing a much safer, efficient and more reliable way for its patrons to travel through the system
- With the team's proactive mindset; OVT can tackle all obstacles that come its way

Mr. Buckley asked how many more escalators will be modernized and how long will it take.

Mr. Beebe said OVT is currently working on the 33rd escalator. Once the RFP is issued staff will be able to give the Board a timeline. The anticipation is five per year and an average 12-14 weeks for completion.

Mr. Daniels said as a new Board Member in 2010 this is the first issue that was put before him. He congratulated the team on their successes.

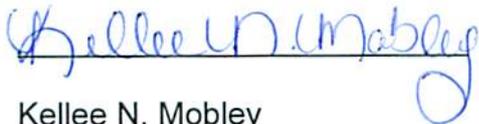
Other Matters

No other matters came before the Committee.

Adjournment

The meeting of the Operations & Safety Committee adjourned at 10:37 a.m.

Respectfully submitted,



Kellee N. Mobley
Sr. Executive Administrator to the Board